

# License Administration Services Support Policy

Bentley's Subscription Entitlement Service is the latest license administration service available, offering users continuous support services. The tables below show the statuses of services and capabilities that will take effect once the SELECTserver deprecates in 2021.

Support Services		Continuous Support	Full Support	Expiring Support	Support Discontinued
<b>New Functionality</b>	Frequently Scheduled Enhancements	✓			
<b>Maintenance Updates</b>	Automated Updates	✓			
	Maintenance Fixes	✓	✓		
<b>User Assistance</b>	Access to Support Analysts	✓	✓		
	Service Request Submittal	✓	✓	✓	
<b>Compliance Certification</b>	License Key Security	✓			
	Security and Privacy Regulatory Requirements, such as GDPR	✓			
	Automated Security Patches	✓	✓		

RETIRED  
REPLACED WITH  
FIXED LIFECYCLE POLICY.

Capabilities	Continuous Support	Full Support	Expiring Support	Support Discontinued
<b>Identity-Based License Management</b>	✓			
<b>Threshold Alerting</b>	✓			
<b>Federation-ready</b>	✓	✓		
<b>Account Usage Reporting</b>	✓	✓	✓	
<b>Project Usage Reporting</b>	✓			
<b>Individual Usage Reporting</b>	✓			
<b>License Pooling (for Supported Applications)</b>	✓	✓	✓	